



Terms and Conditions

Effective Date: 09/15/2025

Last Updated: 10/30/2025

1. Acceptance of Terms

By booking or participating in a Segway tour operated by Greenway Pulse America LLC, doing business as Le Tour NOLA (“we,” “us,” “our”), you agree to these Terms and Conditions and all applicable laws and regulations. If you do not agree, please do not book or participate in our tours.

2. Booking and Payment

- All bookings must be made through our official website (www.letournola.com) or authorized partners.
- Full payment is required at the time of booking unless otherwise specified.
- Prices are listed in U.S. dollars and include applicable taxes unless stated.
- We reserve the right to cancel or modify a booking if payment is not received, or if incorrect information has been provided.

3. Cancellation and Refund Policy

- Customer cancellations:
 - More than 48 hours before the tour → full refund.
 - Less than 48 hours before the tour → non-refundable.
- No-shows: No refund or rescheduling.
- Operator cancellations: If we must cancel a tour due to weather, mechanical issues, or safety concerns, you may reschedule or receive a full refund.
- Refunds are processed to the original payment method within 7–10 business days.

4. Participant Requirements

- All riders must be at least 14 years old and weigh between 100 lbs (45 kg) and 260 lbs (118 kg).
- Minors (under 18) must be accompanied by a parent or legal guardian.
- Riders must be able to stand for the tour duration and have sufficient balance and coordination.
- Pregnant individuals or those with medical conditions that may affect balance or mobility should not participate.
- We reserve the right to refuse service to anyone deemed unfit to safely operate a Segway.

5. Safety and Conduct

- Helmets are mandatory for all participants.
- Participants must follow the safety briefing and guide instructions at all times.
- Intoxication or drug influence before or during the tour is strictly prohibited.
- We reserve the right to remove any participant who poses a risk to themselves, others, or equipment, without refund.



- Riders are responsible for damages to Segways or property caused by negligent behavior.

6. Liability Waiver

Participation in a Segway tour involves inherent risks. By joining a tour, you acknowledge that you understand and voluntarily accept those risks, including falls, collisions, or other unforeseen events.

All participants must sign a liability waiver before beginning the tour. Refusal to sign will result in cancellation without refund.

7. Equipment and Responsibility

- Segways remain the property of Le Tour NOLA at all times.

- Participants agree to operate equipment responsibly and return it in the same condition received.

- Any intentional or negligent damage will be charged to the participant.

8. Weather Policy

Tours operate rain or shine. In extreme weather (lightning, flooding, or severe storms), we may delay, modify, or cancel the tour for safety reasons. In such cases, guests may reschedule or request a refund.

9. Photography and Media

During the tour, guides may take photos or videos for promotional use.

By participating, you grant Le Tour NOLA the right to use your likeness in marketing materials and social media, unless you request otherwise in writing before the tour.

10. Intellectual Property

All website content, including logos, photos, and tour descriptions, is the property of Greenway Pulse America LLC. Unauthorized use, copying, or distribution is prohibited.

11. Limitation of Liability

To the maximum extent permitted by law, Le Tour NOLA shall not be liable for any injury, loss, or damage arising from participation in its tours, except where caused by gross negligence or willful misconduct.

You agree that your sole remedy for dissatisfaction is to discontinue participation or request a refund under our stated policy.

12. Governing Law

These Terms and Conditions are governed by the laws of the State of Louisiana, and any disputes shall be resolved in the courts located in Orleans Parish, Louisiana.

13. Contact Information

Greenway Pulse America LLC / Le Tour NOLA
1024 Elysian Fields Ave



New Orleans, LA 70117

Email: info@letournola.com